

Meeting Name-LTC Commission, Quality Workgroup

Agenda

Date: June 5, 2008
Time: 1:00 p.m. to 4:00 p.m.
Location: OSA Conf. Rm.

Facilitator:

Meeting Leaders: Sarah Slocum and Toni Wilson
 Resource Person: Deanna Mitchell
 Recorder:

Meeting Purpose:

Participants:

Quality Workgroup members

1	Welcome and Review meeting purpose/objective	Sarah
2	Recruit Recorder	
3	Ground Rules	
4	Review Agenda	Toni
5	Review Recommendation #7 chart	Sarah
6	Brainstorm additional items for workgroup	Sarah and Toni
7	Review Record and Discuss Next Meeting Plans	All
8	Adjourn	All

DRAFT Progress Report on LTC Task Force Recommendations

Revised 1/17/07

Recommendation #7: Establish a New Quality Management System. Page 20 of the Modernizing Michigan Medicaid Long-Term Care.

<i>Recommendations for State Activities from the LTC Task Force</i>	Progress of state agencies and policies	Next Steps for LTCSS Commission	Commission Timeframe
1. Develop and implement use of consumer experience/consumer satisfaction surveys and measurements.	MI Choice Quality Collaborative has developed some consumer experience/satisfaction measurements. Consumer satisfaction standards and measures are being developed as part of the DCH's SPE Pilots Evaluation Plan.		
2. Include a strong consumer advocacy component in the new system.	Proposal drafted by State LTC Ombudsman. No progress on implementation.		
3. Review and analyze current performance measures (both regulatory and non-regulatory).	No progress.		
4. Design performance measures that move Michigan's LTC system toward this vision of quality.	No progress.		

5. Invest quality management functions in a new Long-Term Care administration. The administration would improve quality by consolidating fragmented pieces of LTC, and defining and establishing broader accountability across the LTC array of services and supports. [Section 7 of the model Michigan Long-Term Care Consumer Choice and Quality Improvement Act in the appendix discusses some of the quality management functions in detail.]	<p>The Governor’s Executive Order establishing the Office of LTC Supports and Services (OLTCSS) within the DCH and the hiring of a permanent Director are the only steps taken in this direction at the State level; as-is, the OLTCSS is much smaller in scope, resources and authority than what appears to have been called for in the T.F. Recommendation.</p> <p>The proposed “Long Term Care Continuum Act” stalled in the House merely consolidates existing long term care services, definitions and standards under a single statute.</p>		
<i>Benchmarks</i> to measure State Activities from the Task Force	Progress of State Agencies and Policies	Next Steps for OLTCSS Commission	Timeframe
1. Consumer determination of quality is the priority quality measure.			
2. Person-centered planning is implemented throughout the LTC system.	Training developed and presented in parts of state. PCP included in SPE pilot contracts and work plans.		
3. Oversight of QM is established within LTC Commission and LTC administration.			